

MAKE THE MOST OF YOUR BENEFITS



Welcome to your personalized benefits and claim portal.

Transamerica is committed to creating an efficient and intuitive online experience for all our customers. Our goal is to provide you with easy access to all your policy and benefit information, but even more importantly, to provide you with a fast, hassle-free claims process at a time that can already be stressful enough.

Your portal is accessible from your desktop, tablet, or mobile device. Information about your insurance policies or claims is (literally) right at your fingertips.

POLICY CENTER FEATURES

Keep your benefits up to date. If you have a significant life event it may impact your existing insurance policies. If your name (or your dependents) change, or you need to update your beneficiaries, you can do it promptly to make sure you get the most out of your benefits. Go to your policy center to:



Review policy coverage details



Change your beneficiary information



Add/change dependents



Have a Transamerica Universal or Whole Life Insurance policy? If so, you can also:



Update your contact information



Change policy holder name



View current or past claims

Make a loan request, request a partial withdrawal, or surrender your policy.

CLAIMS CENTER FEATURES

Filing online is the fastest and easiest way to submit a claim. You can submit, track, and manage your claims all in one location — at anytime that's convenient for you. No need to wait on hold or work around specific time zones.

If you start a claim and need to step away, you can save what you've completed and come back later to finish. Once submitted we'll keep you updated with real-time status alerts so you stay informed throughout your claim process.

IT'S QUICK. IT'S SIMPLE. AND IT'S CONVENIENT.



Start a claim, save it, and come back to finish it later



Easily attach your required documentation using any device



Track your claims within the portal 24/7. Status updates include:



Confirmation of Submission



In progress



Under review



Processed



Get real-time communications when there are updates to your claim



Sign up for direct deposit payments of approved claims that go directly into your bank account

GET STARTED TODAY

There are even more great features on this portal, so once you've registered, take a quick tour to make sure you're getting the most out of your employee benefits.



Go to **www.transamerica.com** and click **Create Account** to get started.

Questions?

Give us a call at **888-763-7474**

Insurance products **underwritten by Transamerica Life Insurance Company (TLIC)**, Cedar Rapids, IA or **Transamerica Financial Life Insurance Company (TFLIC)**, Harrison, NY. TFLIC is licensed to conduct business in New York. TLIC is authorized to conduct business in all other states.

Up to date information regarding our compensation practices can be found in the disclosures section of our website at tebcs.com

EB3 1880879R1 S 1/24

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